

# Innovation for Entrepreneur

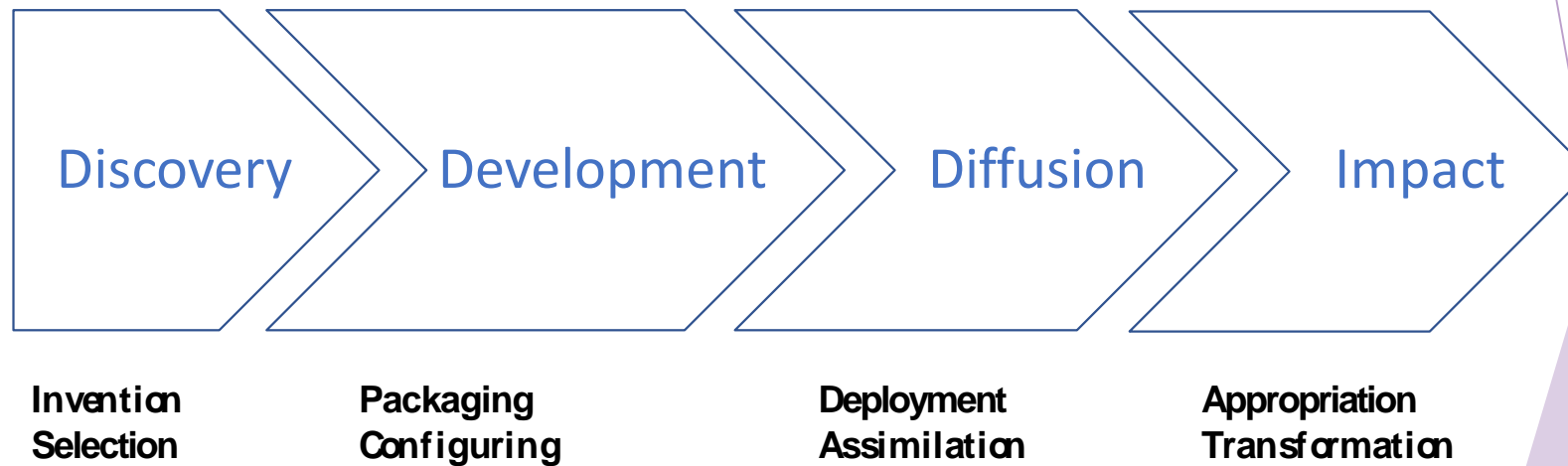
# Innovation for Entrepreneur

**DIN147 (888147) 3(3-0-6)**

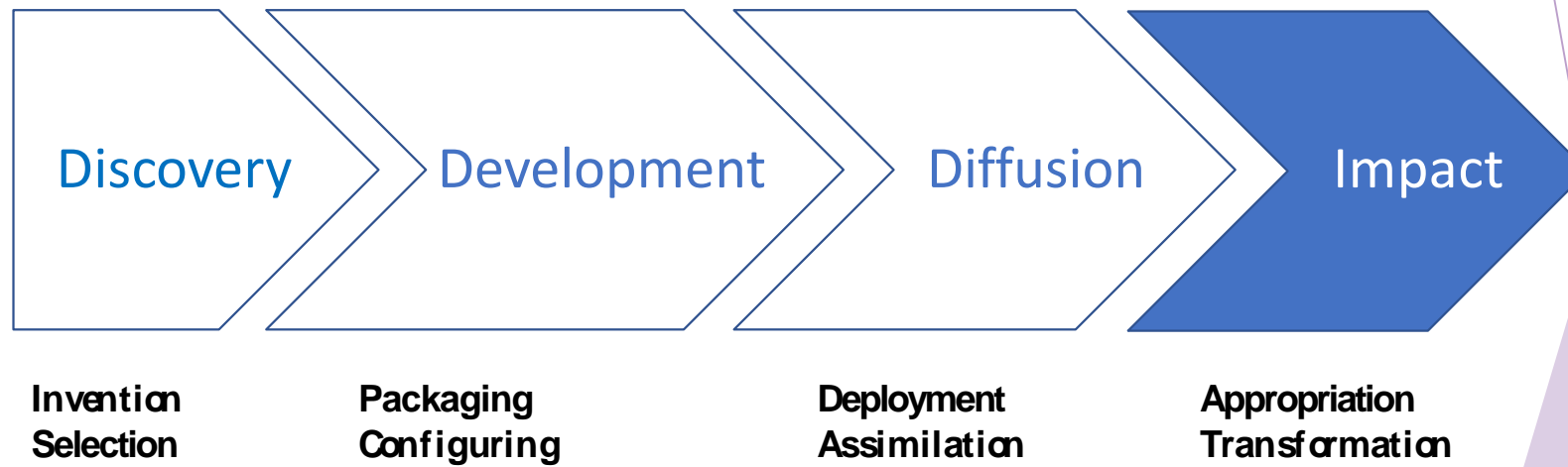
# Innovation Impact

888147 - Innovation Entrepreneur

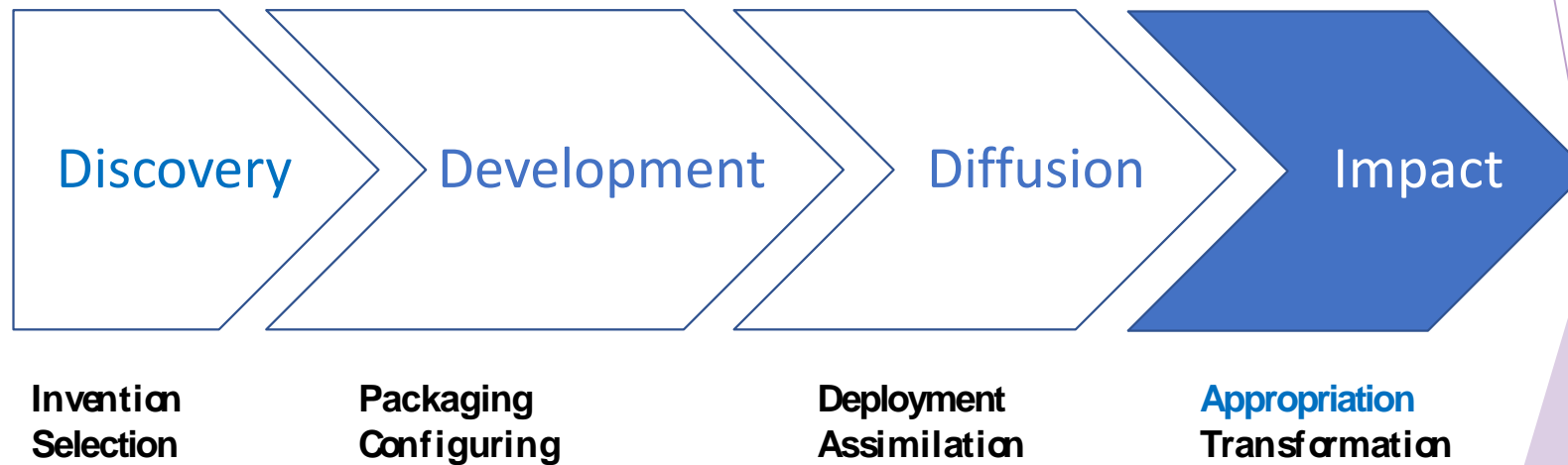
## Stages of Innovation



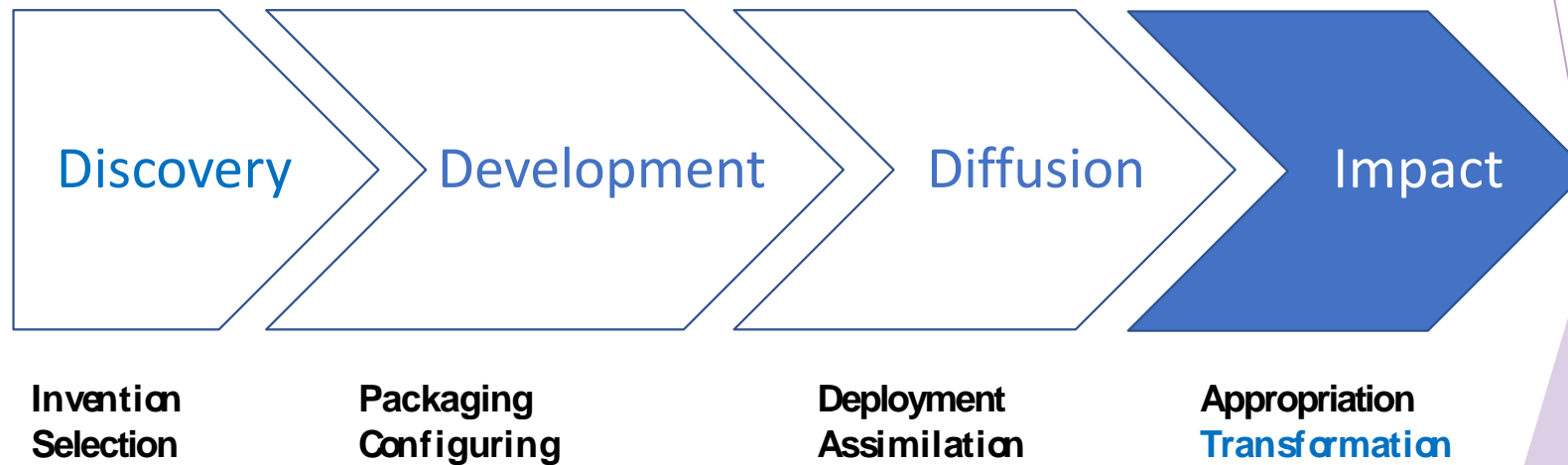
## Stages of Innovation



## Stages of Innovation



## Stages of Innovation



## Innovation Impact

In this stage, the focus is on the effects (intended and unintended) that digital innovations, once diffused, have on individuals, organizations, markets and society.

Digital innovation can positively impact

- the **cost side**
  - via improved efficiency
- the **revenue side**
  - by enabling differentiated products and business models



## Innovation Impact - intellectual property

Key activities in this stage include *value appropriation* and *transformation*.

For product and business model innovators,

*Appropriation* involves such tasks as managing intellectual property and the ecosystem of complementary products and services so that profits are protected from suppliers, customers, and imitators.

## Innovation Impact - digital transformation

For organizational innovators,

value appropriation involves continuously **transforming** the technology and organization to take advantage of the new opportunities brought about by the innovation.

Transformations can also happen at the market and societal levels.

# Intellectual Property

## IP

## Types of IP

- 1) Copyright
- 2) Patents
- 3) Trademarks
- 4) Trade secrets

Others can include Industrial design rights.

Some countries differ on regulations and enforcement

## What is IP?

Intellectual property (IP) is a category of property that includes intangible **creations** of the human intellect.

## IP benefits

- Financial incentive
- Economic growth
- Morality
- Security

## Trademark

Trademark protects words, phrases, symbols, sounds, smells and color schemes.



## Copyright

Copyrights do not protect ideas, but rather the manner in which ideas are expressed (“original works of authorship”) - written works, art, music, architectural drawings, or even programming code for software





## Trade secrets



Information created in an organization that it values and does not want competitors to have.

e.g. KFC / Coca Cola recipes

## Patent

Patent protects inventive ideas or processes

### Requirement:

1. Novelty
2. Usefulness, and Non-obviousness




## Patent

- A patent is an intellectual **PROPERTY RIGHT**
- granted by the government of **THE COUNTRY**
- to an inventor
- to exclude others from making, using, offering **FOR SALE**, or selling the invention
- throughout the country or importing the invention into the country
- **FOR A LIMITED TIME**
- in exchange for public disclosure of the invention when the patent is granted.



# Patent

  
 US005607040A

**United States Patent** [19] [11] **Patent Number:** **5,607,040**  
**Mathurin, Sr.** [45] **Date of Patent:** **Mar. 4, 1997**

[54] **CURRENCY COUNTER-FEIT DETECTION DEVICE** 3,256,968 6/1966 Riddle et al. 194/207  
 3,340,978 9/1967 Haville 194/207  
 4,253,016 2/1981 Hirose 194/207 X  
 [76] **Inventor:** **Trevor S. Ives Mathurin, Sr., 865 Planders Ave., Uniondale, N.Y. 11553**  
 5,014,325 5/1991 Moritomo 356/71 X  
 5,199,543 4/1993 Kamagami et al. 194/207  
 5,260,582 11/1993 Danek et al. 356/71  
 5,279,403 1/1994 Harbaugh et al. 194/207

[21] **Appl. No.:** **584,073**  
 [22] **Filed:** **Jan. 11, 1996**

**FOREIGN PATENT DOCUMENTS**  
 485694 5/1992 European Pat. Off. 194/207

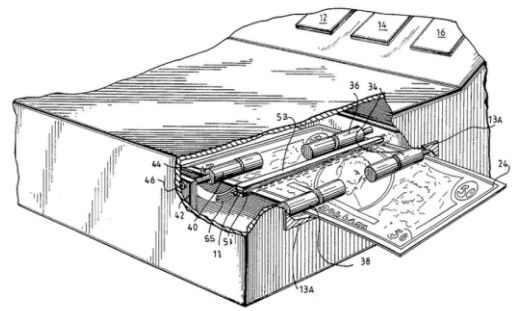
**Related U.S. Application Data**  
 [63] Continuation of Ser. No. 218,247, Mar. 28, 1994, abandoned.


**Primary Examiner—F. J. Bartuska**  
**Attorney, Agent, or Firm—Michael I. Kroll**

[51] **Int. Cl.<sup>6</sup>** **G07D 7/00**  
 [52] **U.S. Cl.** **194/207; 356/71**  
 [58] **Field of Search** **194/207; 209/534; 356/71**

[56] **References Cited**  
**U.S. PATENT DOCUMENTS**  
 2,950,799 8/1960 Timms 194/207  
 3,122,227 2/1964 Bookout et al. 194/207

**13 Claims, 3 Drawing Sheets**



  
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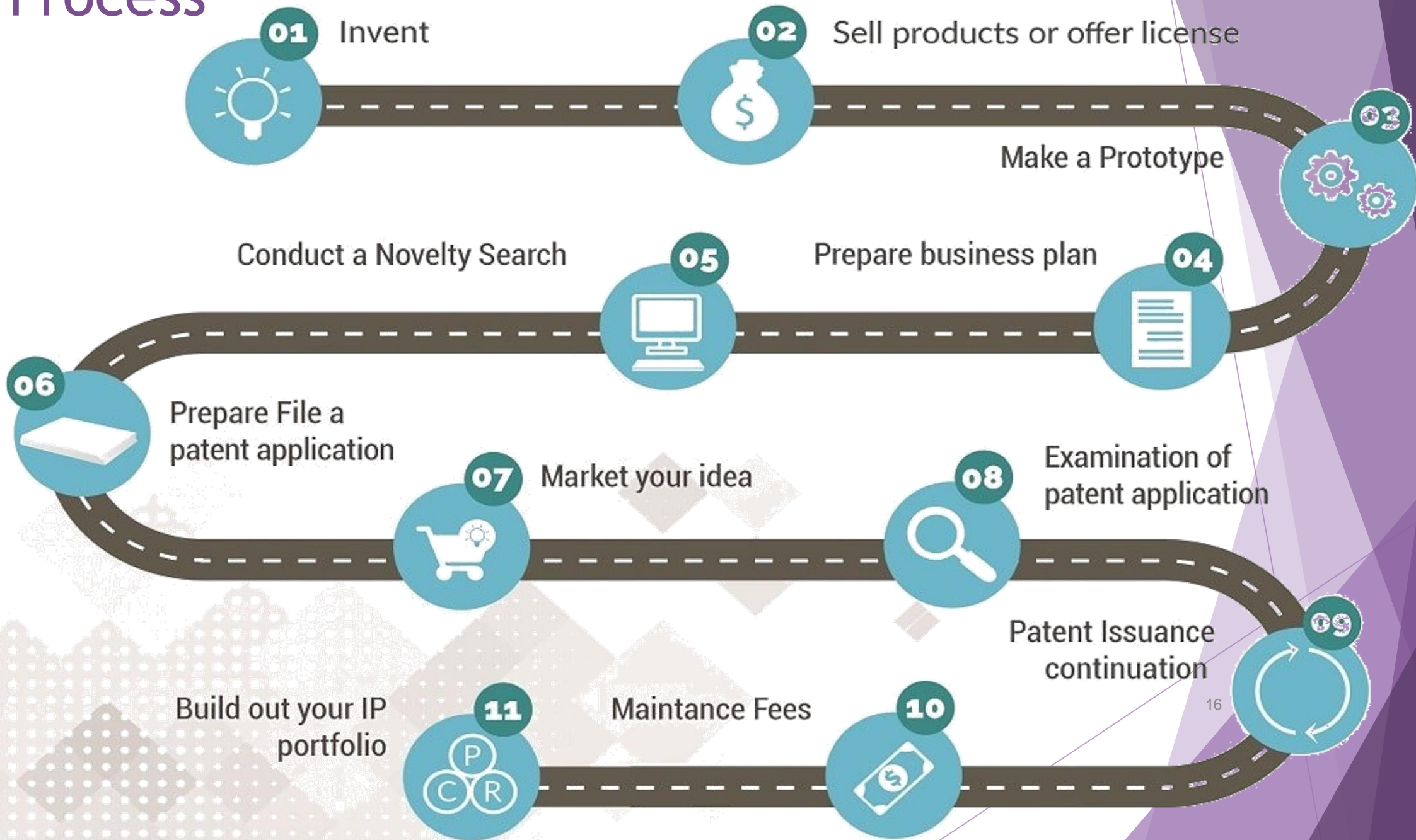
**Primary Examiner—F. J. Bartuska**  
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# IP Process



## Patent rights

Right to exclude others

Protection period

Maintenance fees



## infringements

- Violation of intellectual property rights are called "infringement"
- with respect to patents, copyright, and trademarks, and "misappropriation" with respect to trade secrets,
- may be a breach of civil law or criminal law,
- depending on the type of intellectual property involved, jurisdiction, and the nature of the action.



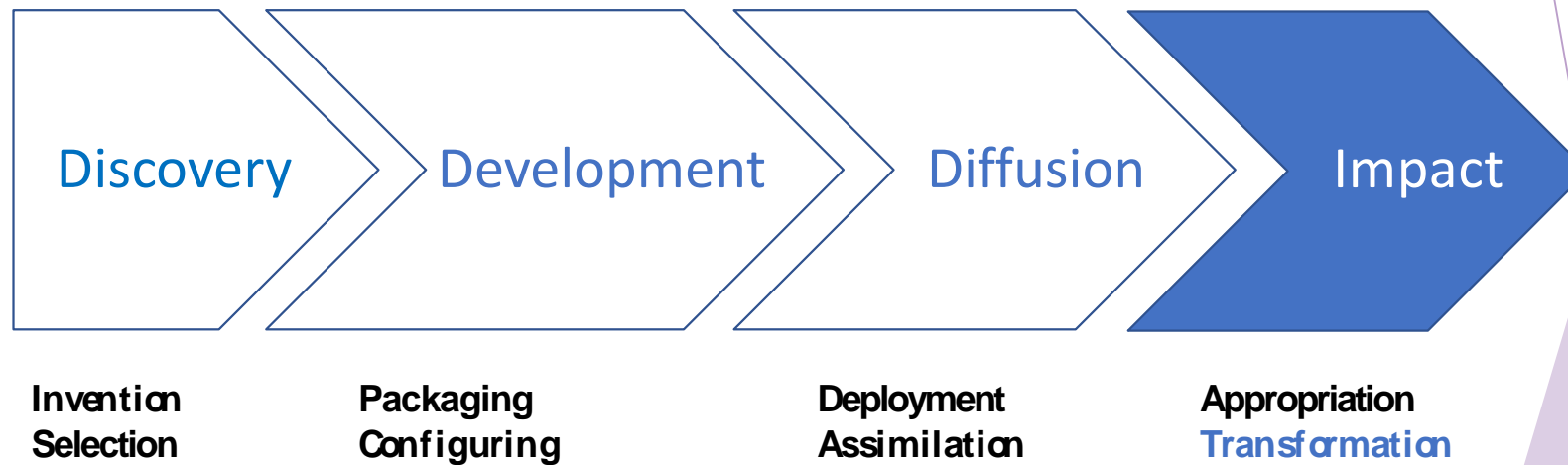
## infringements

- Make
- Use
- Offer for sale
- Sell any patented item without the patent owner's permission





## Stages of Innovation



# Digital transformation

The background features abstract, overlapping geometric shapes in various shades of purple, ranging from light lavender to dark, almost black tones. The shapes are primarily triangles and polygons, creating a dynamic, layered effect. The overall composition is clean and modern, with the text centered in the white space.

## Innovation Impact - digital transformation

Digital transformation is the process of using digital technologies to **create new** — or **modify existing** — business processes, culture, and customer experiences to meet changing business and market requirements.

This reimagining of business in the digital age is digital transformation.

## Innovation Impact - digital transformation

Digitization is the move from analog to digital.

Digitalization is using digital data to simplify how you work.

Digital transformation adds value to every customer  
interaction

## digital transformation goals

- Increasing **speed** to market with new products and services;
- Increasing employee **productivity**;
- Increasing **responsiveness** to customer requests;
- More insights into individual customers to better **anticipate** and **personalize** products and services; and
- Improved **customer service**, especially in providing more intuitive and more engaging **customer experiences**.

## digital transformation need ?

- You're not getting the **referrals** that you used to get.
- Repeat business isn't **repeating** like it used to.
- Tried-and-true promotions are no longer generating **leads**.
- Cross-departmental complaints are mounting about a lack of **collaboration** and information **sharing**, teams operating in silos, and so on.
- Your technology systems feel **old** — employees are asking for features they're used to from consumer apps

## digital transformation causes

- Customer behavior and expectations
- New economic realities
- Societal shifts (e.g. aging populations)
- Ecosystem/industry disruption and
- Emerging or existing digital technologies

# Domains of Digital Transformation



Customers



Competition



Data



Innovation



Value



# Domains of Digital Transformation



Customers



# Customer Change in Assumptions

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From

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To

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Customers as mass market

Customers as dynamic network

Communications are broadcast to customers

Communications are two-way

Firm is the key influencer

Customers are the key influencer

Marketing to persuade purchase

Marketing to inspire purchase, loyalty, advocacy

One-way value flows

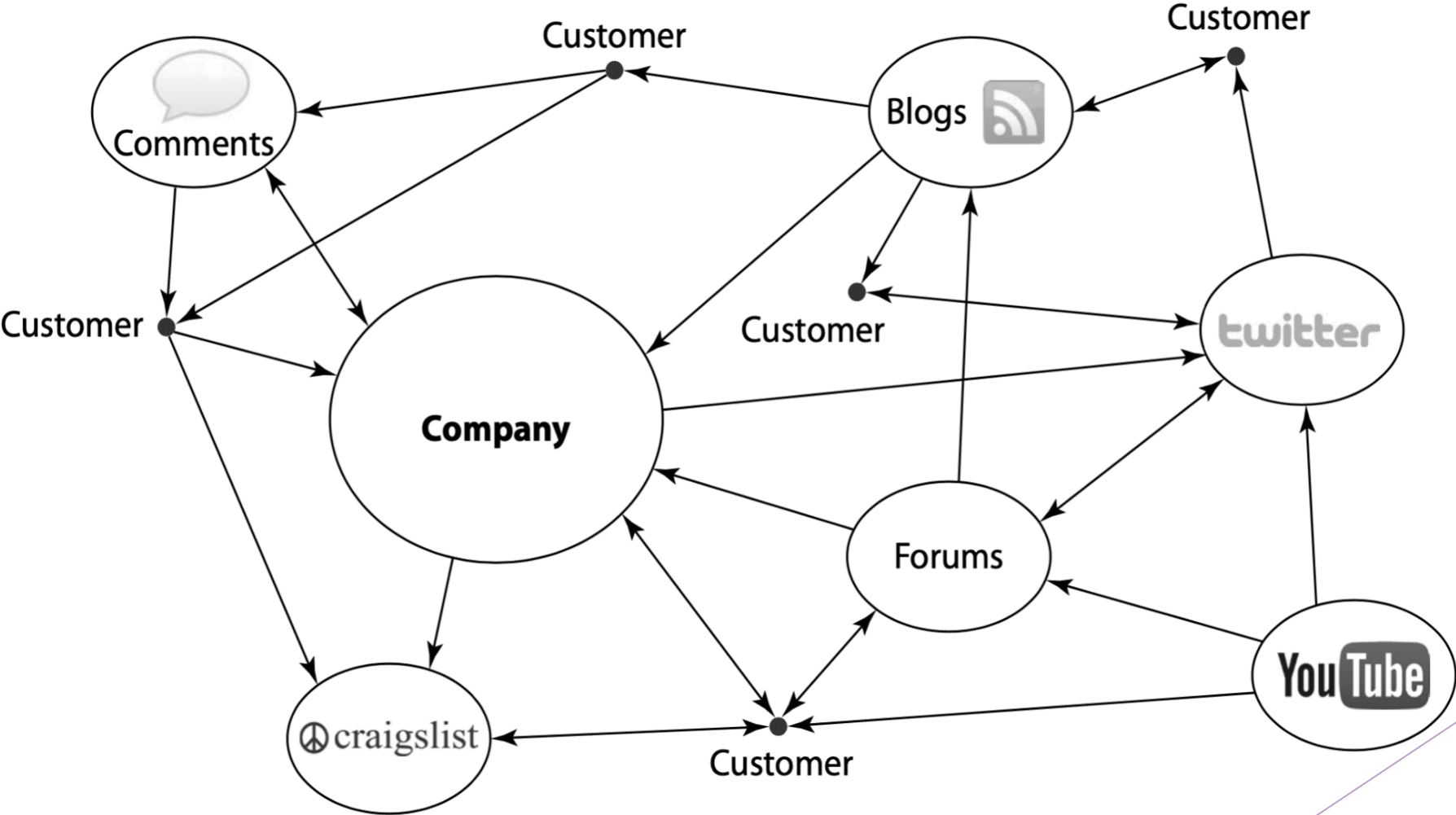
Reciprocal value flows

Economies of (firm) scale

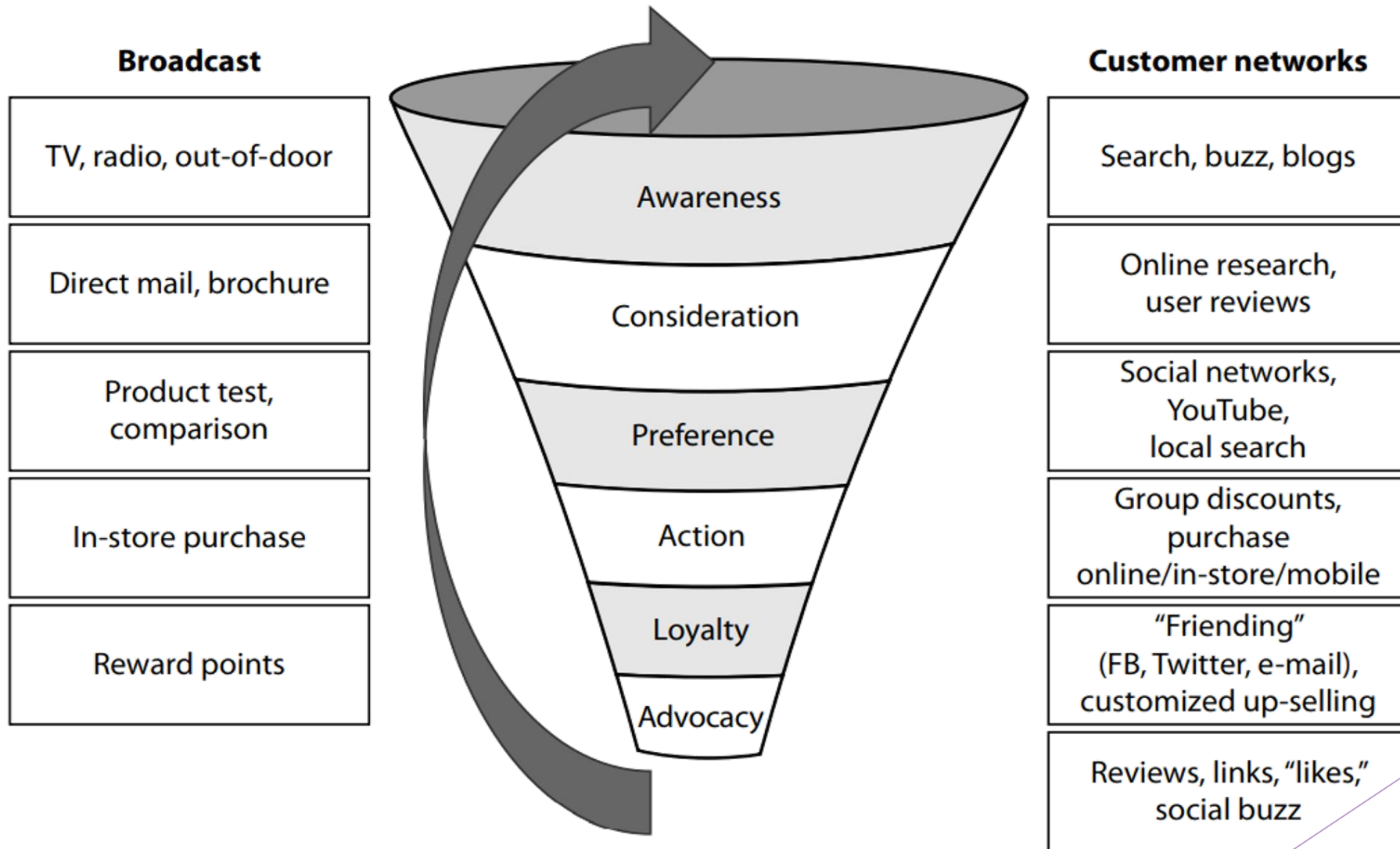
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Economies of (customer) value

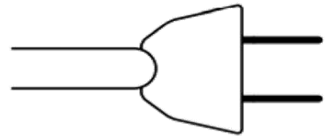
# Customer Market Model



# Marketing Funnel



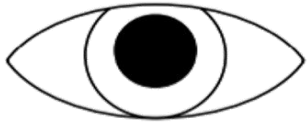
# Customer Network Behaviors



Access



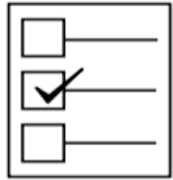
Be faster, be easier, be everywhere,  
be always on



Engage



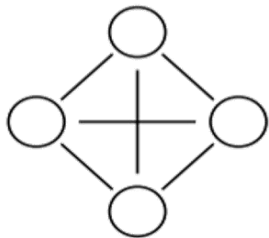
Become a source of valued content



Customize



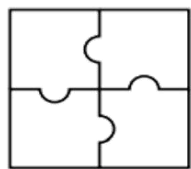
Make your offering adaptable to your  
customers' needs



Connect



Become a part of your customers'  
conversations



Collaborate



Invite your customers to help build  
your enterprise

# Domains of Digital Transformation



Competition



# Competition Change in Assumptions

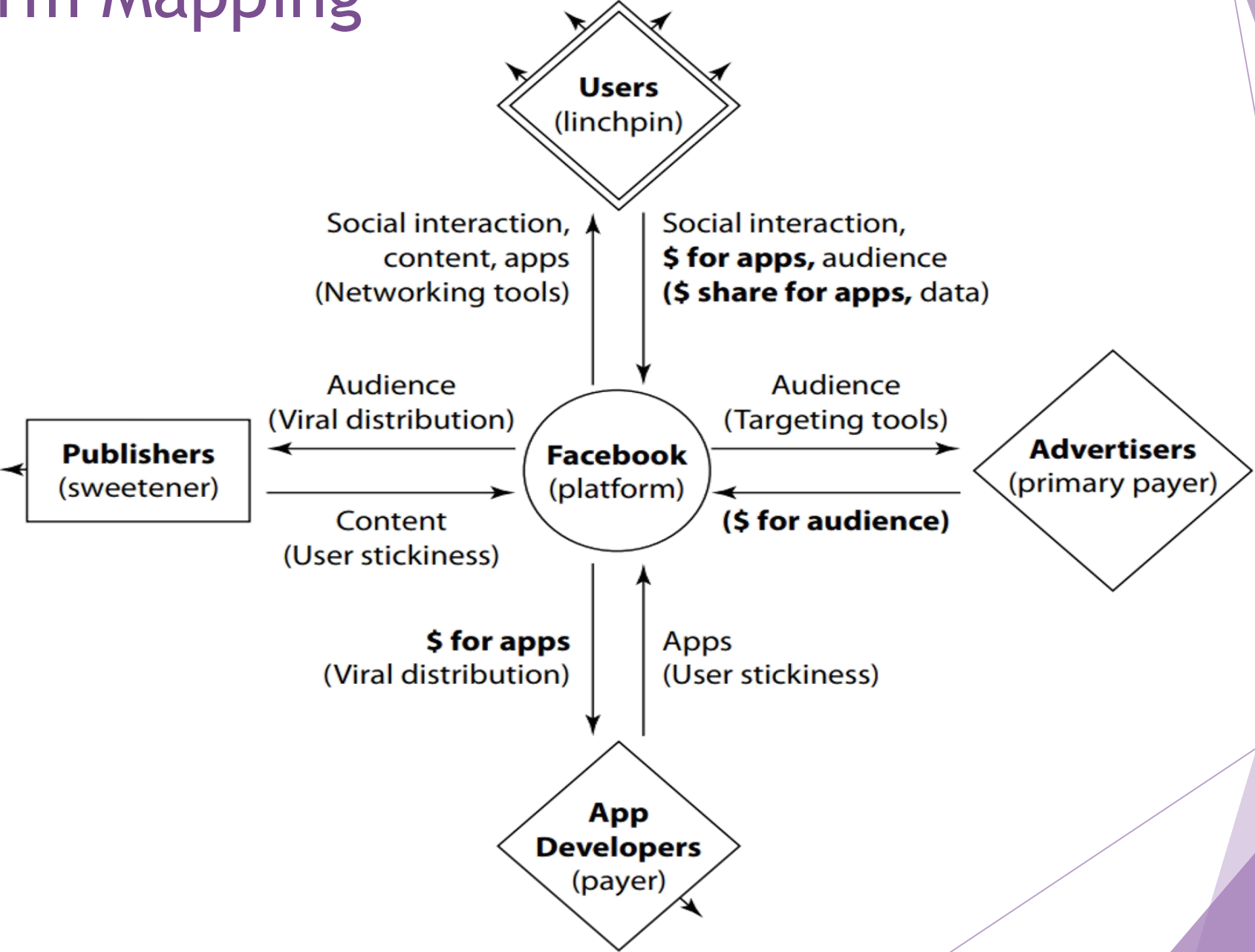
From	To
Competition within defined industries	Competition across fluid industries
Clear distinctions between partners and rivals	Blurred distinctions between partners and rivals
Competition is a zero-sum game	Competitors cooperate in key areas
Key assets are held inside the firm	Key assets reside in outside networks
Products with unique features and benefits	Platforms with partners who exchange value
A few dominant competitors per category	Winner-takes-all due to network effects

# Platform Business Models

Type of platforms	Pre-digital examples	Digital examples
Exchange	Real estate brokers Shopping malls Nightclubs	Product marketplaces (eBay, Etsy) Service marketplaces (Airbnb, Uber) Dating websites (eHarmony)
Transaction system	Credit cards Debit cards	Digital payment systems (PayPal) Digital currencies (Bitcoin)
Ad-supported media	Newspapers (subsidized or free due to ads) Broadcast TV	Websites with ads Social networks with ads
Hardware/software standard	Color TVs (RCA vs. CBS) Videocassettes (VHS vs. Betamax) Motor fuels (diesel vs. ethanol)	Videogame consoles (Xbox, PlayStation) Mobile operating systems (iOS, Android)



# Platform Mapping



# Domains of Digital Transformation



Data



# Data Change in Assumptions

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From

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To

Data is expensive to generate in firm

Data is continuously generated everywhere

Challenge of data is storing and managing it

Challenge of data is turning it into valuable information

Firms make use only of structured data

Unstructured data is increasingly usable and valuable

Data is managed in operational silos

Value of data is in connecting it across silos

Data is a tool for optimizing processes

Data is a key intangible asset for value creation

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## 40 ZETTABYTES

[ 43 TRILLION GIGABYTES ]

of data will be created by 2020, an increase of 300 times from 2005

6 BILLION PEOPLE have cell phones



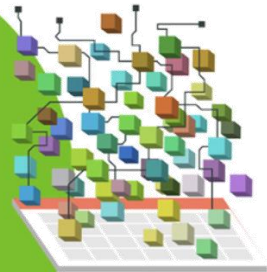
WORLD POPULATION: 7 BILLION

## Volume SCALE OF DATA



## It's estimated that 2.5 QUINTILLION BYTES

[ 2.3 TRILLION GIGABYTES ] of data are created each day



Most companies in the U.S. have at least 100 TERABYTES

[ 100,000 GIGABYTES ] of data stored

The New York Stock Exchange captures

## 1 TB OF TRADE INFORMATION

during each trading session



## Velocity ANALYSIS OF STREAMING DATA



Modern cars have close to 100 SENSORS that monitor items such as fuel level and tire pressure

By 2016, it is projected there will be

## 18.9 BILLION NETWORK CONNECTIONS

— almost 2.5 connections per person on earth



# The FOUR V's of Big Data

From traffic patterns and music downloads to web history and medical records, data is recorded, stored, and analyzed to enable the technology and services that the world relies on every day. But what exactly is big data, and how can these massive amounts of data be used?

As a leader in the sector, IBM data scientists break big data into four dimensions: **Volume, Velocity, Variety and Veracity**

Depending on the industry and organization, big data encompasses information from multiple internal and external sources such as transactions, social media, enterprise content, sensors and mobile devices. Companies can leverage data to adapt their products and services to better meet customer needs, optimize operations and infrastructure, and find new sources of revenue.

By 2015 4.4 MILLION IT JOBS will be created globally to support big data, with 1.9 million in the United States



As of 2011, the global size of data in healthcare was estimated to be

## 150 EXABYTES

[ 161 BILLION GIGABYTES ]



## Variety DIFFERENT FORMS OF DATA

## 30 BILLION PIECES OF CONTENT

are shared on Facebook every month



## 400 MILLION TWEETS

are sent per day by about 200 million monthly active users

By 2014, it is anticipated there will be 420 MILLION WEARABLE, WIRELESS HEALTH MONITORS.

## 4 BILLION HOURS OF VIDEO

are watched on YouTube each month



## 1 IN 3 BUSINESS LEADERS

don't trust the information they use to make decisions



## Veracity UNCERTAINTY OF DATA

27% OF RESPONDENTS

in one survey were unsure of how much of their data was inaccurate

Poor data quality cost the U.S. economy around

## \$3.1 TRILLION A YEAR



## Templates of Value Creation

Insights: Revealing the Invisible

Targeting: Narrowing the Field

Personalization: Tailoring to Fit

Context: Providing a Reference Frame

# Domains of Digital Transformation



Innovation



# Innovation Changes in Assumptions

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From

To

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Decisions made based on intuition and seniority

Decisions made based on testing and validating

Testing ideas is expensive, slow, and difficult

Testing ideas is cheap, fast, and easy

Experiments conducted infrequently, by experts

Experiments conducted constantly, by everyone

Challenge of innovation is to find the right solution

Challenge of innovation is to solve the right problem

Failure is avoided at all cost

Failures are learned from, early and cheaply

Focus is on the “finished” product

Focus is on minimum viable prototypes and iteration after launch

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# Convergence and Divergent Experiment

Convergent Experiments	Divergent Experiments
Example: A/B feature testing or a pricing test	Example: putting a prototype in the hands of customers
Formal (scientific) experimental design	Informal experimental design
Asks a precise question or finite set of questions	Poses an unknown set of questions
Seeks to provide an answer	May provide an answer or raise more questions
Needs a representative customer sample (test and control groups)	Needs the right customers (who might not be average customers)
Needs a statistically valid sample	Sample size may vary
Focused on direct causality	Focused on gestalt effects and meaning
Goal is to test the thing itself	Goal is to test as rough a prototype as possible for the question ( “good enough”)
Confirmatory	Exploratory
Useful for optimization	Useful for idea generation
Common in late stages of an innovation	Common in early stages of an innovation



## Principles of Experiment

Learn early

Be fast and iterate

Fall in love with the problem, not the solution

Get credible feedback

Measure what matters now

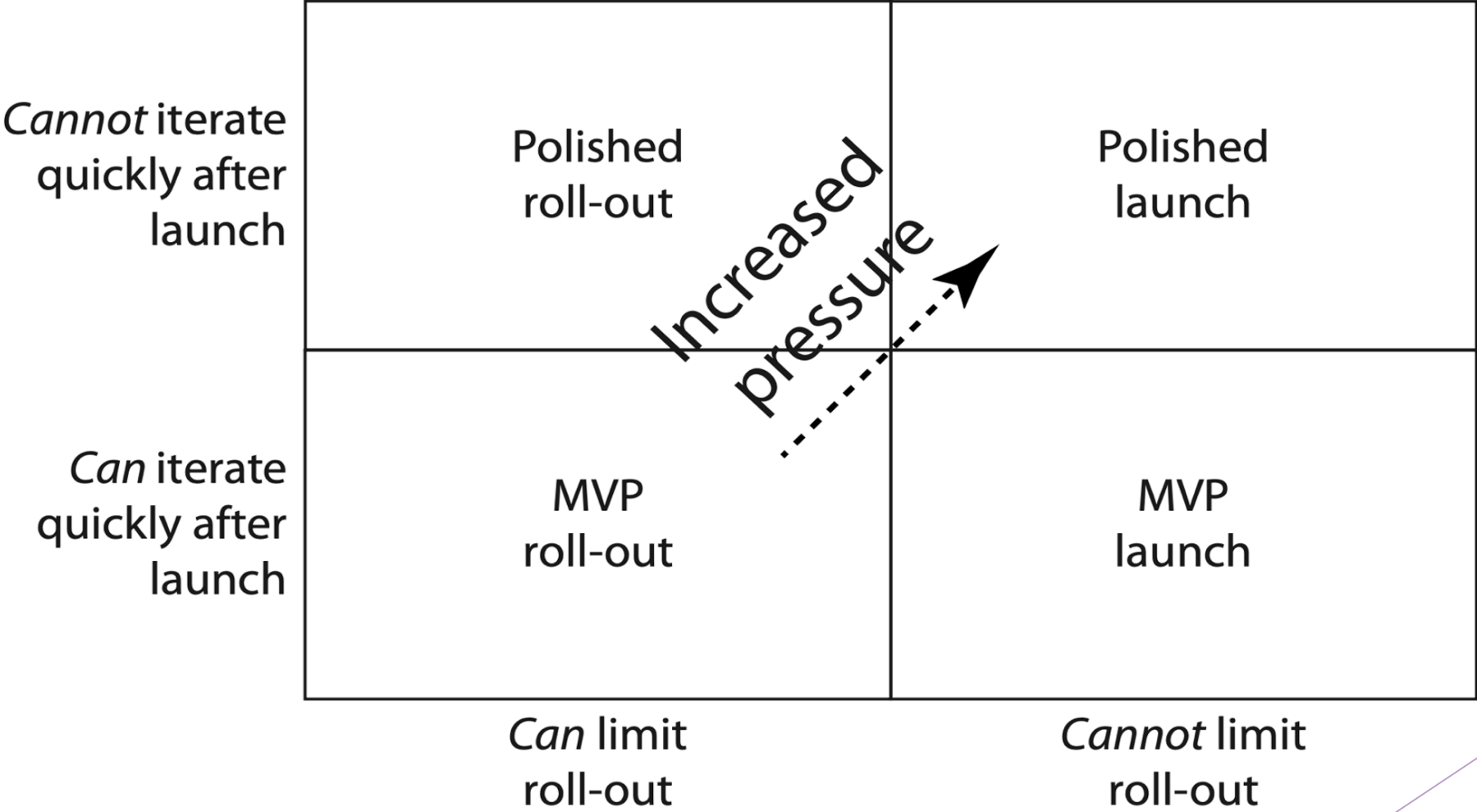
Test your assumptions

Fail smart

# Minimum Viable Prototype

***Minimal Cost + Maximum Learning***

# Paths to Scale up



# Domains of Digital Transformation



Value

# Value Change in Assumptions

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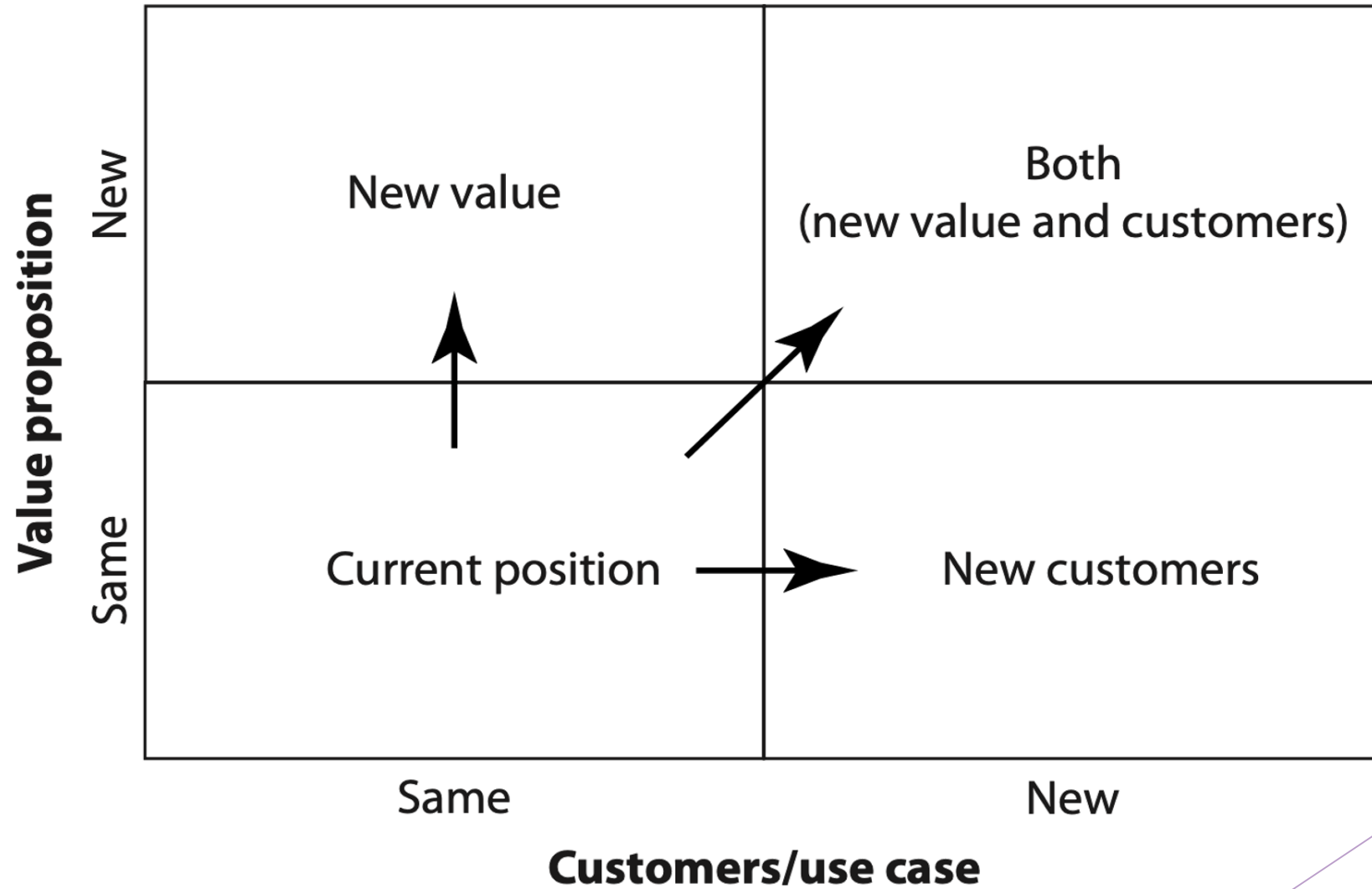
From	To
Value proposition defined by industry	Value proposition defined by changing customer needs
Execute your current value proposition	Uncover the next opportunity for customer value
Optimize your business model as long as possible	Evolve before you must, to stay ahead of the curve
Judge change by how it impacts your current business	Judge change by how it could create your next business
Market success allows for complacency	“Only the paranoid survive”

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# Concepts of Market Value

Concept	Concept pros and <i>cons</i> (in italics)	Examples as applied to automotive
Product	Important in portfolio decisions <i>Ignores customers and value to them</i> <i>Leads to strategic myopia</i>	SUV Sedan Minivan
Customer	Customer-centric Helps identify whom to focus on <i>Not focused on value</i>	College student drivers Parents with small kids
Use case	Value-centric and customer-centric Helps with better segmentation <i>Obscures that a customer may have multiple use cases</i>	Night out with friends Driving and carpooling with kids
Job to be done	Value-centric and customer-centric Helps identify nontraditional competitors <i>Lacks concrete specifics</i>	Safely and comfortably transport several kids from points A to B
Value proposition	Value-centric and customer-centric Helps assess threats and ideate new innovations outside of existing products More concrete and specific (includes multiple elements)	Reliable transportation Accommodates several passengers Safety in an accident Personalization of car zones (e.g., for climate or audio) Communication for driver (e.g., hands-free calling) Entertainment for passengers (e.g., Wi-Fi or video)

# Roll out of Shrinking Market



# Human Side of Digital Transformation

## Skills

Digital-first companies hire the best employees they can afford and integrate them into multiple areas so the results from one area can be shared with others. Digital productivity and collaboration tools help employees bring digital products to market with greater speed and agility.

## Organizational Structure

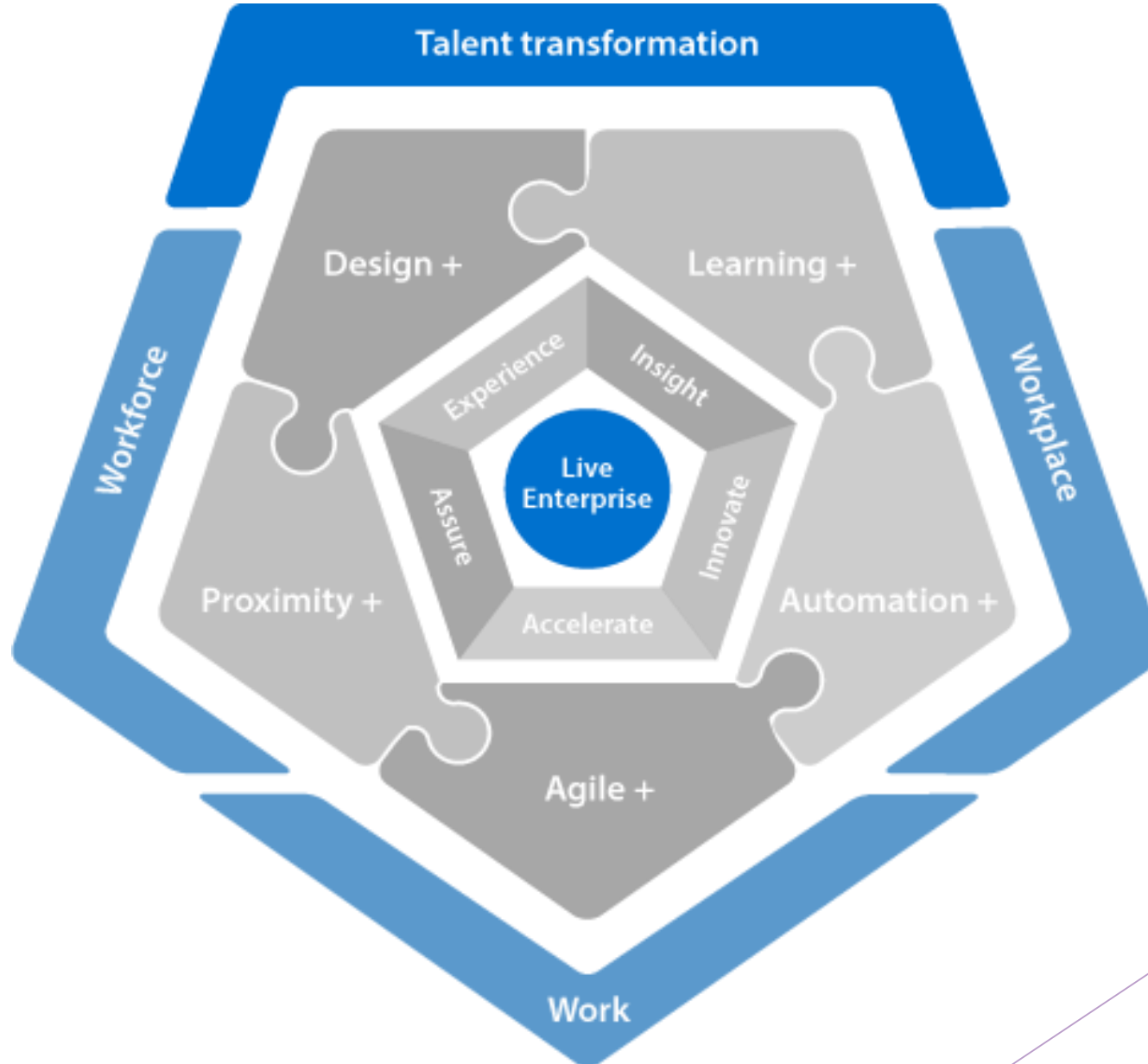
Once companies collect a few wins with digital transformation practices, they often reorganize to break down departmental silos and form cross-functional teams dedicated to serving the customer. The next step is intentionally creating an organizational structure that fosters purpose, autonomy and mastery.

## Culture

Fostering a culture of innovation and continued refinement through insight-driven decision making from top to bottom is essential. Data and technology will only take a company so far. Culture and leadership must be the heart of change. With the right organizational culture, almost anything can be achieved.



# Talent Transformation





**Thank you!**  
any questions?